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News

Association-wide campaign addresses food insecurity this summer

Event dates for CA, TX, MO

Fore! Employee Golf Tournaments tee off in California, Texas

Welcome New Retirees

Upcoming Events

... and more!

Rumble Sheet newsletter | Published by ACE for ACE retirees | 2nd Quarter 2025

AAA Unites to Fight Summer Hunger this June

For the first time, the entire AAA association is joining hands to address food insecurity in our communities.

At AAA, being a good corporate neighbor isn't just a value – it's a responsibility we proudly uphold.

This summer, the entire AAA association is uniting for the first time to address food insecurity through a coordinated hunger relief campaign with **Feeding America**®, the nation's largest hunger-relief organization. With support from their vast network, including many United Way partners we already work with, we're amplifying our impact, deepening employee engagement, and bringing our values to life in communities across the country.



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fighting summer hunger, cont.

Why summer?

The summer months are critical times for local food banks, food pantries, and meal programs. The end of the school year means a three-month lapse in the nutritional programs provided to school children, shifting the burden to neighborhood food pantries. During this time of increased demand, summer is also a low point for financial donations to food banks and pantries.

“Hunger is a challenge we can overcome by working together,” said **Lauren Biedron, Senior Vice President of Corporate Partnerships at Feeding America.**

“We are excited to join hands with AAA, who understand the urgent need to address the hunger crisis and share in our belief that food insecurity is about more than food. It’s about ensuring everyone has access to the resources needed to thrive.”

The Association-Wide Hunger Initiative runs June 23 – 27. During this time, we’re focused on:

- **Supporting local food banks through financial contributions**
- **Providing flexible opportunities for virtual and in-person volunteering by our employees**

One of the most significant changes to our summer hunger campaign is the absence of a physical “food drive.” *Feeding America notes that the most effective way to help food banks and related services is with financial donations.* Every dollar donated increases food banks’ buying power, enabling them to purchase and distribute more food to local food pantries and to our neighbors experiencing food insecurity.

How YOU can help

Visit the dedicated ACE Feeding America fundraising site at **Auto Club Enterprises – Fundraising for Feeding America** at <https://teamfeed.feedingamerica.org/index.cfm?fuseaction=donordrive.team&teamID=7405>. Explore how you can take action to end hunger in your community, whether through funds donations or volunteering.

Attention, golf enthusiasts!

It’s time for our **Employee Golf Tournaments in Southern California and Texas.** All proceeds from these events benefit United Way.

CA Employee Golf Tournament - SOLD OUT

TX Employee Golf Tournament

- Saturday, September 27 at Bear Creek Golf Course & Event Venue in Dallas, TX

Early bird registration runs June 1 through 30. Visit the site for pricing, registration, and more information at <https://3-rd-annual-texas-employee-golf-yd61f.aceclub-events.com/>

Travel Discount Reminder

The **Employee Travel Discount Program** is available for Auto Club Enterprises retirees and surviving spouses of retirees. A **10-percent rebate** will be offered on the base price of a cruise or tour package booked through any AAA Travel Advisor in our branch offices using one of the eligible Preferred Cruise and Tour Vendors.

All retirees and surviving spouses of retirees of the Auto Club Enterprises (excluding temporary employees and independent contractors) are eligible for the discount. The employee must have retired at the time of travel when a reimbursement request is submitted.

Generally, an employee who retires from the Club at age 55 or older with at least 10 consecutive years of service with Auto Club Enterprises as a Full-Time Employee immediately preceding termination is eligible for the Employee Travel Discount. Employees should confirm their eligibility for this benefit with the Benefits Department.



Events: News & Information

ACE CARnivals

California

There's a new date and venue for the California event this year! We're pleased to announce the event is expanding to **Oak Canyon Park** in November, with a fun fall theme and activities for the entire family.



- **Saturday, November 8**
- **Oak Canyon Park, 5305 Santiago Canyon Rd, Silverado, CA**

Registration will open in September.

Texas

There's a new date and venue for our Texas CARnival, too! Join friends, family, and team members at **Circle R Ranch** this August.

- **Saturday, August 16, 4pm – 8pm**
- **Circle R Ranch, 5901 Cross Timbers Rd, Flower Mound, TX 75022**

Watch for the registration and RSVP email, coming soon!

Fall Jamboree

Missouri

Join us at the **Pavilion at Brookdale Farms**. Enjoy live music, complimentary BBQ, group photos, a corn hole tournament, and access to all the Brookdale Farms Fall Festival activities, including hayrides, corn maze, petting zoo, and much more.

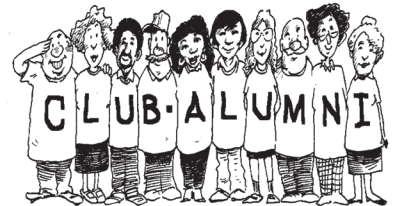
- **Sunday, October 12**
- **Brookdale Farms, 8004 Twin Rivers Rd, Eureka, MO 63025**

Watch for the registration and RSVP email, coming soon!

Mark your calendars for these 2025 upcoming events

- **July 18 – Summer Luncheon**, On the Greens Conference Center NWS, 5660 Orangewood Ave, Cypress, CA 90630. *RSVP and register on the Auto Club Alumni website by June 25 EOD*
- **August 16 – TX Employee CARnival**, Circle R Ranch, Flower Mound, TX
- **September 27 – TX Employee Golf Tournament**, Bear Creek Golf Course, Dallas, TX
- **October 12 – MO Fall Jamboree**, Brookdale Farms, Eureka, MO
- **October 18 – Fall Alumni Dinner**, Balboa Pavillion, Newport Beach, CA
- **November 8 – CA Employee CARnival**, Oak Canyon Park, Silverado, CA

Your first source for information?
The Auto Club Alumni website!



Remember to visit the Auto Club Alumni website at <https://www.acalumni.net> for information about upcoming events and for RSVP links, registration, and online payments for Auto Club Alumni luncheons and get-togethers.

Questions? Reach out to your Auto Club Alumni contacts at **ACAumni@yahoo.com**



WELCOME New Retirees

Victor Aguirre, Life Insurance Sales Agent, Region 2 Life Sales, CA. Retired February 15, 2025, with 16 years of service.

Rick Ahnert, Claims Service Representative 3 – APD MPR, Claims Material Damage, ACO. Retired April 1, 2025, with 18 years of service.

Katrina Bradley, Senior Vice President & Chief People Officer, Administrative Offices, CA. Retired March 15, 2025, with 35 years of service.

Joanne Conover, Travel Consultant, Tustin, CA. Retired April 1, 2025, with 28 years of service.

Donna Cramer, Marketing Manager, Marketing Acquisition, CA. Retired February 15, 2025, with 10 years of service.

Tammy Cronin, Travel Consultant, O'Fallon Highway K, ACO. Retired March 14, 2025, with 28 years of service.

Linda Davis, Branch Member Associate, Bangor Griffin, ME. Retired February 1, 2025, with 26 years of service.

Gloria Diaz, Call Center Supervisor, MSC Membership, Administrative Offices, CA. Retired April 1, 2025, with 31 years of service.

Cindy Dodson, Field Complex Property Adjuster, Property Claims, TX. Retired March 31, 2025, with 32 years of service.

Bing Dong, IS Dev Ops Engineer, Insurance Systems Development, Administrative Offices, CA. Retired April 1, 2025, with 25 years of service.

Harris Felsen, Insurance Sales Agent, Field Sales, Overland Park, ACO. Retired February 1, 2025, with 20 years of service.

David Flinn, Claims Automotive Team Manager, Casualty Claims, San Diego, CA. Retired April 1, 2025, with 26 years of service.

Natasha Foreman, Senior Accountant, Financial Systems Administration, Administrative Offices, CA. Retired April 1, 2025, with 35 years of service.

Alicia Fraley, Senior Trainer, Education, Training & Development, Administrative Offices, CA. Retired February 1, 2025, with 34 years of service.

Indiana Fuentes, Claims Automotive Team Manager, Claims Technology & Transformation, Administrative Offices, CA. Retired February 1, 2025, with 41 years of service.

Amanda Garcia, Senior Associate, PMG Insurance, ISS, Administrative Offices, CA. Retired April 1, 2025, with 18 years of service.

Sharon Garrett, Complex Claims Auto Adjuster, Claims, Long Beach, CA. Retired March 1, 2025, with 25 years of service.

Tonia Gray, Call Center Supervisor, ERS Dispatch, Burbank, CA. Retired February 1, 2025, with 35 years of service.

Rob Guise, Scrum Master 2, Insurance Systems Development, Administrative Offices, CA. Retired April 1, 2025, with 15 years of service.

Pete Hannan, Insurance Sales Agent, Field Sales Unit EA, St. Charles, ACO. Retired March 1, 2025, with 31 years of service.

Hend Hasrouni, Branch Manager 4, Region Four, Administrative Offices, CA. Retired April 1, 2025, with 34 years of service.

Jim Herbst, Complex Claims Property Adjuster, Homeowner Teams, ACO. Retired February 1, 2025, with 14 years of service.

Kenneth Joo, IS Dev Ops Engineer, Insurance Systems Development, Administrative Offices, CA. Retired March 1, 2025, with 38 years of service.

Annette Kohlbeck, Claims Operations Specialist 2, ACE Claims Operations Services, Administrative Offices, CA. Retired April 1, 2025, with 24 years of service.

Raymond Labbe, Travel Consultant, Auburn, NNE. Retired February 1, 2025, with 34 years of service.

Tracey Lovett, Claims Service Representative 4, ACE Claims Subrogation, TX. Retired April 1, 2025, with 38 years of service.

David Lysengen, IS Dev Ops Senior Engineer, Data Governance, Administrative Offices, CA. Retired February 1, 2025, with 21 years of service.

new retirees, continued

Juan Macias, Insurance Specialist 3, Field Sales, Apple Valley, CA. Retired March 1, 2025, with 34 years of service.

Guadalupe Meza, IS Senior Consultant, IT Finance & Administration Management, Administrative Offices, CA. Retired February 1, 2025, with 26 years of service.

James Moore, Claims Unit Manager, Casualty Claims, Administrative Offices, CA. Retired March 1, 2025, with 41 years of service.

Ellen Nathan, Complex Claims Auto Adjuster, Claims, Valencia, CA. Retired February 1, 2025, with 35 years of service.

Beverly Norwood, Insurance Specialist 3, Field Sales, Hemet, CA. Retired February 1, 2025, with 43 years of service.

Susie Paramo, Branch Member Specialist, El Monte Longo, CA. Retired April 1, 2025, with 28 years of service.

Mary Pearson, Branch Member Senior Specialist, Escondido, CA. Retired February 15, 2025, with 19 years of service.

Glynis Peters, Property Claims Team Manager, Homeowner EST Claims – Property Administration, Administrative Offices, CA. Retired January 22, 2025, with 19 years of service.

Michael Powers, Member Specialist 2, Little Rock, ACO. Retired February 1, 2025, with 11 years of service.

Cindy Ramey, Clerk, PMG Support, Costa Mesa, CA. Retired March 4, 2025, with 43 years of service.

Sheryl Reeve, Member Specialist, Swansea, ACO. Retired March 26, 2025, with 34 years of service.

Rene Richards, PMG Insurance Specialist, ISS, Costa Mesa, CA. Retired March 20, 2025, with 11 years of service.

Cindy Ryder, Underwriter Processor, Insurance Business Processing, ACO. Retired March 1, 2025, with 24 years of service.

Andy Sandoval, Complex Claims Auto Adjuster, Claims, NM. Retired February 13, 2025, with 24 years of service.

Cecil Shepard, Claims Property Team Manager, Homeowner EST, Claims, TX. Retired March 18, 2025, with 18 years of service.

Dave Skaen, Automotive Services Field Manager, Automotive Services Group, Administrative Offices, CA. Retired February 1, 2025, with 30 years of service.

Angel Smith, Senior Member Branch Specialist, Encinitas, CA. Retired April 1, 2025, with 33 years of service.

Kerry Stiles, Quality Assurance Analyst, eBusiness Internet Development. Retired April 1, 2025, with 23 years of service.

Katy Jo Thompson, Call Center Scheduling Coordinator, Policy Management Group, Administrative Offices, CA. Retired February 1, 2025, with 47 years of service.

Edwin Tuason, IS Dev Ops Senior Engineer, Insurance Systems Development, Administrative Offices, CA. Retired January 21, 2025, with 20 years of service.

Debbie Ward, Member Specialist TX/NM/MO, Austin – South, TX. Retired March 1, 2025, with 20 years of service.

Suzanne Wisdom, Senior Vice President & Chief Marketing Officer, Administrative Offices, CA. Retired April 2, 2025, with 21 years of service.



Mark your calendars for the Fall Alumni Dinner October 18, 2025

Venue: The historic Balboa Pavilion on the Balboa Peninsula in Newport Beach, CA. More information about RSVPs and the event itself are coming soon. Be sure to check the Auto Club Alumni website at <https://www.acalumni.net>

Obituaries

Marcelo Amba, Technical Specialist, Data Services Center. Retired April 1, 2010, with 13 years of service. January 12, 2025.

Robert Birney, License Administrator, Branch Administration Support, Administrative Offices, CA. Retired April 1, 2002, with 38 years of service. March 5, 2025.

Barbara Christie, Cashier/Bookkeeper, Newport Beach, CA. Retired February 1, 1995, with 15 years of service. February 16, 2025.

Earnestine Colbert, Customer Service Processing Specialist, Administrative Offices, CA. Retired May 5, 2003, with 32 years of service. March 8, 2025.

Patricia Connelly, Insurance Specialist 2, Long Beach, CA. Retired November 1, 2023, with 24 years of service. March 30, 2025.

Colleen Cottrell, Retail Service Specialist, Long Beach, CA. Retired December 31, 2013, with 44 years of service. April 7, 2025.

Tammy Cronin, Travel Consultant, O'Fallon Highway K, ACMO. Retired with 28 years of service. March 13, 2025.

Hershyl Edwards, Technology Supervisor, IS, Administrative Offices, CA. Retired October 1, 2019, with 15 years of service. April 9, 2025.

Robert Gavin, Assistant Manager, Del Mar, CA. Retired March 1, 1998, with 25 years of service. February 5, 2025.

Rosa Gil, Senior Retail Service Specialist, Downey, CA. Retired January 1, 2008, with 20 years of service. March 18, 2025.

Lloyd Glick, Claims Assistant Manager, Huntington Beach, CA. Retired February 1, 1991, with 35 years of service. February 25, 2025.

David Grayson, Director of Engineering & Technical Services, Los Angeles Headquarters, CA. Retired September 1, 1994, with 25 years of service. March 8, 2025. (See inset.)

Rosalyn Hairston, Support Tech 3, Internet Development Help Desk, Administrative Offices, CA. Retired January 15, 2020, with 15 years of service. March 11, 2025.

David Grayson, shown here in a photo dated January 1983, was Director of Engineering & Technical Services, and passed on March 8, 2025. David retired September 1, 1994, after 25 years of service.



Gail Hall and John Hazelrigg, both of whom came out of retirement to create the "perfect" approach to selling life insurance, are building the business from the ground up.

July 1996 *Clubways*

Gail Hall, Life Training Manager, Life Insurance, passed on January 28, 2025. Gail helped us grow our then-new Life Insurance product when it debuted in 1996. Gail, who came out of retirement for the project, was responsible for the recruiting and training of our newly-licensed life specialist teams and telephone counselors. He retired March 1, 2000, with 3 years of service.

Gail Hall, Life Training Manager, Life Insurance, Administrative Offices, CA. Retired March 1, 2000, with 3 years of service. January 28, 2025. (See inset.)

Mildred Helle, Customer Service Representative, Member Service Center, CA. Retired February 1, 1999, with 11 years of service. April 8, 2025.

[continued on next page](#)

obituaries, continued

Joyce Hewitt, Cashier/Bookkeeper, Cashiering, Administrative Offices, CA. Retired October 1, 1996, with 29 years of service. February 20, 2025.

Beverly Holt, Branch Supervisor, Northridge, CA. Retired February 1, 2010, with 10 years of service. February 25, 2025.

Carol Hoyt, Travel Agent, Baton Rouge, LA. Retired May 1, 2016, with 23 years of service. March 21, 2025.

Sue Ingley, Insurance Specialist 2, Redlands, CA. Retired November 1, 2003, with 22 years of service. March 7, 2025.

Anna Kane, Training Specialist, Education, Training & Development, CA. Retired July 1, 2000, with 18 years of service. March 23, 2025.

Neil Lakata, Sales Manager, Administrative Offices, CA. Retired February 1, 1989, with 32 years of service. April 7, 2025.

Lillian Lockhart, Clerk Processor 2, Administrative Offices, CA. Retired January 1, 2000, with 21 years of service. March 8, 2025.

Ron Middleswart, Training Specialist, Education, Training & Development, CA. Retired November 1, 2005, with 36 years of service. February 3, 2025.

Janice O Cornell, Finance Clerk 2, St. Louis Headquarters, MO. Retired January 18, 1995, with 20 years of service. January 20, 2025.

Ann Olver, Senior Systems Analyst, Customer Service Center. Retired July 1, 2004, with 16 years of service. April 22, 2025.

Jim Palmer, Claims Service Representative 4, Encino, CA. Retired June 1, 2003, with 38 years of service. February 16, 2025.

Gary Rentz, Property Claims Team Manager, Homeowner Claims/Subrogation, CA. Retired June 1, 1996, with 27 years of service. March 8, 2025.

Ronald Ross, Senior Buyer, Purchasing, Administrative Offices, CA. Retired December 1, 2008, with 36 years of service. April 29, 2025.

Helen Severance, District Office Field Travel Representative, Administrative Offices, CA. Retired October 1, 1990, with 26 years of service. March 3, 2025.

James Shaniuk, Claims Service Representative, Claims, CA. Retired June 1, 2011, with 22 years of service. April 25, 2025.

Alandra Solomon, Senior Underwriting Analyst, Underwriting Projects/Quality Assurance, Administrative Offices, CA. Retired April 1, 2017, with 48 years of service. March 25, 2025.

Janet Sorensen, Claims Automotive Dept., Claims, Administrative Offices, CA. Retired September 1, 2002, with 23 years of service. April 5, 2025.

Yolanda Stevenson, Claims Processor, Claims, Administrative Offices, CA. Retired November 15, 2017, with 40 years of service. April 11, 2025.

Theresa Vargas, PMG Insurance Associate, Los Angeles Headquarters, CA. Retired November 1, 2019, with 56 years of service. March 11, 2025.

Jean Warren, Senior Membership Customer Service Representative, Member Service Center, Administrative Offices, CA. Retired March 1, 2002, with 12 years of service. January 20, 2025.

Automobile Club of Southern California
Office of the CEO
P.O. Box 25001
Santa Ana, CA 92799-5001

Update your information

If you:

- Moved or got a new email address
- Changed your name

Contact the **People Service Center**
at **866-842-4222**

If you:

- Changed your name or marital status
- Had changes to your covered spouse/domestic partner or covered dependents

Contact the **Benefits Service Center**
at **888-488-2582**

If you:

- Are age 65 and over or are Medicare-eligible and have changes

Contact **Via Benefits** at
888-264-0638

2025 Auto Club Alumni Contacts

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Starlet Blanchette, 2nd Vice President
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Kathy Klute-Nelson

ACAA WEBSITE WEBMASTER

Percy Presswalla

Contacts

TO CONTACT THE RS EDITOR:

Kirsten Schneider, editor
Internal Communications
schneider.kirsten@ace.aaa.com

TO CONTACT RETIREMENT SERVICES:

Call the People Service Center at 866-842-4222
RetirementServices@ace.aaa.com

TO CONTACT AUTO CLUB ALUMNI:

ACAlumni@yahoo.com
Website: ACAlumni.net

